

Co-Management & Vision Correction FAQ: A surgery primer for ODs and their staffs

What is co-management?

Co-management is when a patient's primary eye care provider works together with a specialist to give the patient optimal care. NWES believes that once patients are stable following surgery, their care can be managed safely and successfully by their primary optometric physician. Co-management, in an atmosphere of mutual trust, shared learning, and continuous communication can be the most successful way to optimize patient care. *Please contact us any time you have questions or concerns.*

When do we begin co-managing a patient?

Referring optometric physicians usually begin comanaging patients at the 1-week post-operative appointment, or after the NWES surgeon determines the patient is stable. At the 1-week visit, co-managing providers will need to document any second-eye complaints.

Sometimes insurance carriers don't allow comanagement. In this case, patients would be transferred back upon completion of care if post-operative services are performed at NWES. Patients are always transferred back for glasses and continued comprehensive eye exams.

Why didn't our patient come back after surgery?

It is the patients' choice as to where to receive their postoperative care. We tell patients that they will return to their primary eye doctor for their remaining postoperative care after the 1-day post-op exam at NWES, unless there are complications. We notify referring optometric physicians of patient complications or preferences to remain with NWES for post-operative care.

How long does a surgical evaluation appointment take?

Most evaluations for cataract take two hours. Evaluations inform patients about:

if they need and/or qualify for surgery

- how surgery is performed
- consents for surgery
- what treatment best suits the patient's needs

If surgery is warranted, it is scheduled at a later date with our surgery coordinator, who reviews pre- and postoperative medications, day-of reminders, co-pays, and insurance coverage.

How long does it take to schedule surgery?

Surgery is scheduled about 4-6 weeks after a patient consults with our surgeons. This allows the time required to perform additional tests, to receive history/physical information from the patient's primary care physician, and to verify insurance coverage.

What patient information do we need to share with Northwest Eye Surgeons?

Before Surgery:

- A Consultation Request that includes patient and doctor contact information. Forms are available online at nweyes.com.
- Chart notes or the reason for the referral.
- Recommendations regarding the patient's care or information about their ocular history, that would guide our decision making.

After Surgery:

- 1-week post-operative measurements.
 Important: We use 1-week measurements to plan how to proceed with the second eye surgery.
 Surgeries are usually scheduled two weeks apart.
- Second eye complaints.
- 1-month and 4-month post-operative measurements.
- Notes on any complications or problems the patient may be having post-operatively. Please contact us immediately.
- Please inform us if Vision Correction patients aren't achieving their desired vision.



What is Cataract Surgery with Vision Correction?

Vision Correction uses advanced technology lenses and diagnostics to reduce patients' dependence on glasses. Patients will discuss their needs with our surgeons to determine if Vision Correction is appropriate. It is considered optional, and not covered by insurance.

- Cataract Surgery with Vision Correction 1:
 Decreases the need for glasses for near (reading)
 <u>OR</u> distance (driving). Patients will still need glasses for the uncorrected range of vision.
- Cataract Surgery with Vision Correction 2:
 Decreases the need for glasses for near AND distance. Patients will need glasses for some specific activities.

Vision Correction also includes any refractive enhancement not normally covered by insurance, for one year. See the table below for services included in each package.

What do we charge for co-managing a Vision Correction patient?

Each referring practice is different. When co-managing with referring optometric physicians, NWES *reduces* our fees by \$195. We notify patients of this price reduction and that their co-managing physician will separately collect fees for post-operative care at their 1 week visit. Please notify patients of your post-operative fees.

Please find all co-management protocols in our Co-management Manual on our website, nweyes.com.

Questions? 800.826.4631

Vision Correction Packages

Vision Correction 1	Vision Correction 2
Single vision IOL or Toric IOL	 Presby IOL (ie. ReSTOR, Tecnis, Symfony)
Femtosecond laser	Femtosecond laser
 ORA technology 	ORA technology
• CRI	• CRI
 IOL exchange/rotation 	 IOL exchange/rotation
• PRK	• PRK
To decrease the need for glasses for near OR distance.	To decrease the need for glasses for near AND distance