



NORTHWEST EYE SURGEONS

What You Need for Your Visit

Northwest Eye Surgeons accepts most insurance plans. We encourage you to contact your insurance provider and determine your coverage prior to your initial visit. In addition, our insurance specialists are available to answer any questions you may have. Please call (800) 826-4631 for assistance.

When you call to schedule an appointment, please have the following patient information ready:

- Full name, including middle initial
- Your current phone number
- Your birthdate
- Your physician's name and phone number for your referring doctor and primary care physician
- Your insurance card, along with the name and birth date of the subscriber
- The nature or reason for your call and purpose of the appointment

INFORMATION FOR YOUR APPOINTMENT

To make your experience at Northwest Eye Surgeons go smoothly, please have the following information with you when you arrive for your appointment:

- Unless you plan to pay in full on the day of service, please have any referrals, insurance cards, or medical coupons available (required)
- Your co-pay (if you have one) is required to be paid at the time of service
- Completed Patient Information forms that you will receive prior to your visit
- List of any current medications(s) (how much you take and how often) and/or drug allergies
- Change of address/phone number(s) if you have recently moved or made a change
- Emergency contact and their phone number (required)
- Most surgical procedures require a separate visit in addition to the clinic visit
- If this is your first appointment, please arrive 20 minutes early for preparation of your records and to complete paperwork

To expedite your check in, you can also visit our website at www.nweyes.com, "Preparing for an Appointment" on the home page to print and complete the paperwork prior to your visit.

FOLLOW-UP OR SURGICAL VISITS

If you require a follow-up visit or surgery following your initial visit, our staff will help you to obtain the necessary information and pre-authorizations or pre-determinations from your insurance company. Insurance pre-authorizations or pre-determinations do not guarantee payment. If you have concerns about payment, we encourage you to contact your insurance carrier.